Krista M. Rundiks The University of New Mexico ENGL 598: Graduate Internship Spring 2025

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Start-Up Business Plan

Problem and Solution:

What is the market gap?

The market gap I've identified lies in the lack of affordable, high-quality design and marketing services for small to medium-sized businesses in New Mexico and Colorado. Many local businesses struggle to compete in an increasingly digital world because they can't afford the expensive fees charged by larger agencies, or they simply don't have access to customized solutions that align with their needs and budget.

Why does it matter?

This gap matters because these businesses are missing out on the opportunity to build a strong online presence, grow their customer base, and stand out in a competitive market. Without affordable and accessible design and marketing solutions, many local businesses remain invisible online, hindering their ability to thrive and expand.

What makes your solution unique?

My solution is unique because, as a sole freelance designer, I offer personalized, hands-on services at an affordable price, providing high-quality design, branding, and marketing strategies tailored specifically for small businesses. I take the time to understand each client's vision and goals, ensuring they receive the attention and expertise they deserve without the steep price tag of bigger agencies.

Executive Summary:

Company Mission

Color Wind Designs is a freelance digital marketing, branding, and web design company dedicated to providing affordable, high-quality design and marketing solutions for small to medium-sized businesses in New Mexico and Colorado. My mission is to help local businesses thrive by creating bold, innovative, and tailored digital strategies that capture their unique brand essence while being mindful of budget constraints.

Products and Services Offered

I will offer a range of services including custom web design, responsive web design, branding and identity development, SEO, digital marketing (PPC, content creation, social media), and ongoing support & maintenance. These services are designed to empower small businesses to build strong online presences, drive traffic, and generate long-term customer engagement.

Target Market

My target market includes small to medium-sized businesses, particularly those in the Southwestern U.S., seeking affordable, personalized solutions to enhance their digital visibility and branding. Many of these businesses are looking for a more cost-effective alternative to larger agencies while still requiring high-quality, professional design and marketing services.

Funding and Resource Requirements

To fully launch and scale the business, I estimate needing approximately \$2,000 in initial funding. These resources will be used for the purchase of necessary software (Adobe Creative Cloud, stock photo subscriptions), website development, initial marketing campaigns, business registration, and essential hardware (a new laptop). This investment will help establish a strong foundation for the business, allowing me to attract clients, grow my reputation, and ensure sustainable growth in the competitive digital marketing landscape.

Company Overview:

Who am I?

I am the founder and sole owner of Color Wind Designs, a digital marketing, branding, and design company based in Albuquerque, New Mexico. I offer creative services that cater to businesses across New Mexico and Colorado. My expertise includes web design and development, branding, SEO, content creation, digital marketing, and ongoing support. My goal is to help small businesses and organizations build a strong and memorable online presence with solutions that reflect the bold and vibrant energy of the Southwest.

My Mission

At Color Wind Designs, my mission is to provide businesses with innovative, visually striking design and marketing strategies that help them grow, stand out, and connect with their audience. I believe that creativity is the key to making an impact, and my work is focused on delivering user-centric designs and tailored marketing strategies that are both functional and engaging. Whether it's a custom website, an unforgettable brand, or a targeted marketing campaign, my mission is to help businesses thrive in today's digital world.

My Vision

My vision is to establish Color Wind Designs as a trusted creative partner for small businesses in New Mexico and Colorado, known for my client-first approach and ability to bring fresh, dynamic solutions to every project. I aim to build long-term relationships with my clients, helping them grow and adapt as they navigate the digital landscape. I see Color Wind Designs not only as a business but as a key player in helping local companies achieve their full potential through creative, impactful design and marketing.

Overall Goal

As the sole owner of Color Wind Designs, I am dedicated to providing high-quality, creative solutions that help businesses make their mark in the digital world. **My goal is to** create lasting

relationships with clients and provide them with the tools they need to succeed, all while reflecting the unique spirit and energy of the Southwest.

Company Name:

Color Wind Designs is a unique and evocative name that perfectly captures the essence of the digital marketing, branding, and design services I offer. The name blends elements of creativity and nature, making it especially fitting for a business serving the vibrant Southwest, with a focus on New Mexico and Colorado. "Color" represents the bold and dynamic visual design work I provide, while "Wind" evokes the region's natural landscapes and ever-changing skies, symbolizing the fresh, creative energy we bring to every project.

This name embodies the spirit of the Southwest, reflecting a dynamic mix of color, creativity, and natural beauty. It conveys a commitment to offering innovative, visually striking design solutions deeply connected to the cultural essence of the region. Whether through web design, branding, or digital marketing, Color Wind Designs aims to bring a breath of fresh air to businesses in need of compelling, vibrant visual identities. The name resonates with the free-spirited, creative energy of the area, helping to establish a strong, memorable presence in the local market.

Brand Visuals

- **Vibrant**: My visuals are filled with bold, rich colors that reflect the dynamic energy of the Southwest. I use warm tones inspired by desert sunsets, paired with cooler shades that evoke the open sky, creating a sense of vibrancy and life.
- **Organic**: I incorporate natural, flowing shapes and textures that mirror the movement of wind and the landscape of the region. Sweeping curves, light gradients, and earthy tones are used to connect my designs to the beauty of nature.
- **Dynamic**: My brand visuals convey motion and change, much like how the wind shapes the environment. I create designs that feel alive, shifting, or evolving, giving the brand a modern and forward-thinking vibe.
- **Grounded**: While my designs are dynamic, they also have a sense of stability and connection to the earth, reflecting the natural beauty of the Southwest and offering a grounded, reliable feel.
- Minimalistic: I focus on clean lines and uncluttered designs that allow colors and natural
 elements to stand out. White space is used thoughtfully to create balance, clarity, and a
 sense of simplicity.

Brand Tone

- **Creative:** My tone is fresh and imaginative, showing my passion for bringing bold, new ideas to life for my clients. I aim to inspire and offer innovative solutions in everything I do.
- **Approachable:** I speak in a friendly, conversational tone that makes my clients feel comfortable and confident in my ability to bring their vision to life. I strive to be seen as a trusted partner, not just a service provider.

- **Authentic:** I believe in staying true to the essence of my work. My communication is honest and straightforward, ensuring my clients feel understood and supported throughout the process.
- **Inspirational:** I want my clients to feel empowered and motivated to take their business to new heights. Like the wind driving change, I encourage them to embrace new possibilities and confidently stand out from the crowd.
- **Energetic:** My tone is upbeat, motivating, and full of possibility. I want my clients to feel energized about their projects and excited about the impact we can make together.

Tagline Ideas

- "Designing with Purpose, Creating with Passion"
 Emphasizes the intention behind my work and passion for helping businesses grow.
- "Creative Solutions for a Changing World"

 Reflects my adaptability and commitment to providing fresh ideas for businesses navigating an evolving digital landscape.
- "Bringing Color and Clarity to Your Brand"
 Plays on the "Color" element of my brand name, emphasizing clarity and vibrancy in your design work.
- "Design that Moves You"

 Alluding to the dynamic energy of the wind, this tagline emphasizes how my designs are intended to inspire action and emotional connection.

Services:

My freelance company offers a range of services to help businesses establish a strong online presence. I specialize in custom web design, responsive sites, and UX optimization, alongside SEO strategies that improve search engine rankings. My services also include brand identity development, logo and graphic design, and content creation, ensuring your brand stands out.

For digital marketing, I manage CPC campaigns, email design, and content strategies to drive engagement and traffic. Additionally, I provide ongoing website maintenance and updates to keep everything running smoothly. With flexible pricing and tailored solutions, I focus on delivering high-quality results to help small businesses grow.

Web Design & Development

- Custom Web Design
- Responsive Web Design
- User Experience (UX) Optimization
- Website Maintenance & Updates
- Testing & Debugging
- Website Deployment

Branding & Identity

- Brand Identity Development
- Logo & Graphic Design
- Brand Messaging & Positioning
- Brand Story & Strategy
- Brand Assets (Business Cards, Color Palettes, Fonts)

Search Engine Optimization (SEO)

- On-Page SEO Optimization
- Keyword Research & Strategy
- Competitive Analysis
- Google Search Console Setup
- Content Optimization

Digital Marketing

- CPC Advertising Campaigns
- Email Design & Campaigns
- Content Creation & Strategy
- Social Media Management
- Reporting & Analytics
- Lead Generation & Engagement Strategies

Content Creation & Strategy

- Copywriting & Content Strategy
- Blogging & Media Writing
- Photography & Visual Content
- Video Production & Animation

Support & Maintenance

- Ongoing Website Maintenance
- Web Security & Updates
- Reputation Management
- Web Hosting & Server Support

Website Navigation Strategy: Analyzing Direct Competitor Approaches

Based on the navigation structures of my direct competitors, my website will include clear and intuitive sections such as Home, About, Services, Portfolio, Blog, Contact, Schedule a Consultation, Pricing, FAQs, and Testimonials. This structure ensures visitors can easily find information about my offerings, view examples of my work, and get in touch for further inquiries or consultations.

1. Home

Overview of your services and value proposition.

Introduction to your brand and mission.

2. About

Information about your company, mission, and vision.

Team bios and company history.

a. FAQs

Frequently asked questions about your services and processes.

Helpful information for potential clients.

b. Testimonials

Client reviews and feedback.

Success stories and endorsements.

c. Pricing

Transparent pricing information for your services.

Package details and rates.

3. Services

Detailed descriptions of the services you offer (e.g., web design, branding, SEO, digital marketing).

Subpages for each service category.

- a. Web Design & Development
- b. Branding & Identity
- c. Search Engine Optimization (SEO)
- d. Digital Marketing
- e. Content Creation & Strategy
- f. Support & Maintenance

4. Portfolio

Showcase of past projects and case studies.

Testimonials from satisfied clients.

5. **Blog**

Articles and insights related to your industry.

Tips, news, and updates.

6. Contact

Contact form for inquiries.

Contact information (email, phone, address).

Social media links.

a. Schedule a Consultation

Option for visitors to book a consultation or strategy call.

Calendar integration for easy scheduling.

SMART Goals:

SMART goals are a framework for setting clear, achievable objectives. They are **Specific**,

Measurable, Achievable, Relevant, and **Time-bound**, helping you stay focused and track progress. This method ensures your goals are realistic, aligned with broader objectives, and have a clear deadline for completion.

6-Year SMART Goals

1. Create Website Brandbook and Pre-Production Content Outline

Description: The **brandbook** will serve as a guide for the visual and messaging consistency of the brand, covering key elements such as the brand vision and mission, brand personality and voice, and logo usage guidelines. It will also include the color palette, typography, and imagery style to ensure that all branding materials are cohesive. The brandbook will define the core messages and taglines that align with the company's purpose and appeal to the target audience.

The **pre-production content outline** will focus on structuring the website's content and planning its layout. It will include a sitemap detailing the key pages and their organization, along with outlines for the content of each page, such as text, calls to action, and multimedia elements like images or videos. The outline will also include a list of target SEO keywords for each page to optimize search engines. This will serve as a clear plan for content creation, ensuring that the website is aligned with both the brand identity and SEO goals.

Specific: Develop a comprehensive brandbook and pre-production content outline for the company website.

Measurable: Complete the brandbook and outline with all required elements.

Achievable: Dedicate time each week to research and organize content, ensuring everything aligns with the business vision.

Relevant: This will establish a strong brand identity and help in website design and content creation.

Time-bound: Complete within 2 months.

2. Design Company Website

Description: The company website will be designed using WordPress through GoDaddy, ensuring a reliable and user-friendly platform that allows for easy content management and future updates. WordPress offers flexibility with a wide range of customizable themes and plugins to create a professional, visually appealing site tailored to the brand's identity. The website will be responsive, ensuring optimal performance across all devices, from desktops to mobile phones. With GoDaddy's hosting services, the website will benefit from secure and reliable server performance, as well as seamless integration with domain management. This setup will provide a robust, scalable foundation for the website, allowing for smooth navigation, fast loading speeds, and an overall seamless user experience.

Specific: Design a fully functional website for the business that reflects the brandbook and content outline.

Measurable: Finalize all website pages and design elements.

Achievable: Work with a web design tool to create the website based on the brandbook.

Relevant: The website is crucial for showcasing services and attracting clients.

Time-bound: Have the website designed and ready for testing within 2 months.

3. Make Website Live

Specific: Launch the company website for public access.

Measurable: Website is accessible online with all essential pages published.

Achievable: Ensure domain setup, hosting, and final content checks are in place.

Relevant: This will mark the official online presence of the business.

Time-bound: Launch the website within 1 months.

4. Get Reviews from Various Users for Feedback

Description: To ensure the website meets user needs and expectations, I will conduct a user-centered audit by creating empathy maps and performing user testing. This process will gather valuable feedback from different users to identify pain points, areas for improvement, and overall user experience. By analyzing this feedback, I can make data-driven adjustments to optimize the website for better functionality and usability.

Specific: Collect feedback from at least 5 users regarding website design, functionality, and user experience.

Measurable: Receive feedback from up to 5 users and compile it for improvements.

Achievable: Reach out to a group of friends, family, and early users to test the website.

Relevant: Feedback will help refine and improve the site for potential clients.

Time-bound: Gather feedback within 1 month after launching the website.

5. Optimize Website for SEO & Implement Google Analytics Tracking

Specific: Optimize website content for SEO, including keyword integration, metadata, and set up Google Analytics for tracking performance.

Measurable: Ensure all main pages are optimized for search engines and Google Analytics is fully implemented to track key metrics (traffic, bounce rates, conversion rates, etc.).

Achievable: Research SEO best practices and apply them to key pages, while also setting up Google Analytics and configuring tracking for user activity.

Relevant: SEO optimization will drive organic traffic, while Google Analytics will provide valuable insights into user behavior and website performance.

Time-bound: Complete both SEO optimization and Google Analytics implementation within 1 months after launching the website.

1-Year SMART Goals

1. Advertise Company in Various Channels (Print, CPC, Word of Mouth, Cold Calling, etc.)

Specific: Implement a multi-channel advertising strategy that includes print materials, payper-click (PPC) ads, word of mouth, and cold calling.

Measurable: Track the effectiveness of each advertising channel based on leads and inquiries.

Achievable: Set aside a budget for paid ads and create marketing materials for print and cold calling.

Relevant: Advertising across various channels will increase brand awareness and drive client acquisition.

Time-bound: Execute within 12 months.

2. Build Up Clientele to At Least 5 Clients Within 6 Months

Specific: Secure at least 5 paying clients for the business.

Measurable: Track the number of clients acquired and ensure a steady flow of contracts. *Achievable:* Focus on building relationships, networking, and leveraging advertising efforts.

Relevant: Establishing a client base is essential for sustaining and growing the business. *Time-bound:* Reach at least 5 clients within 6 months and keep expanding within the year.

3. Acquire a Couple of Clients on a Monthly Recurring Plan

Specific: Sign up at least 2 clients for a monthly recurring plan for ongoing services.

Measurable: Successfully set up recurring billing with 2 clients.

Achievable: Create a clear value proposition for recurring services, such as website maintenance or SEO.

Relevant: Recurring revenue ensures steady income and builds long-term client relationships.

Time-bound: Achieve within 12 months.

SWOT Analysis:

A SWOT analysis is a strategic tool used to evaluate a business or project's **Strengths**, **Weaknesses**, **Opportunities**, and **Threats**. It helps identify internal and external factors that can impact success, providing valuable insights for decision-making and strategy development.

Strengths

- 1. **Personalized Service**: As a small, freelance business, I can offer highly personalized services and flexibility that larger agencies may not be able to provide. I can work closely with clients to understand their unique needs, leading to more customized solutions.
- 2. **Niche Focus**: Focusing on specific digital marketing services such as web design, branding, and content creation, I can help target businesses looking for these key services without overwhelming them with unnecessary offerings.
- Agility and Adaptability: Being independent allows me to quickly adapt to client requests, market changes, and new technological trends, whereas larger companies can be slower to pivot.
- 4. **Competitive Pricing**: As a new freelancer, I can offer competitive, flexible pricing models (e.g., packages, hourly rates, or monthly retainers) that appeal to small and medium-sized businesses looking for budget-friendly solutions.

Weaknesses

- Limited Resources: Being a start-up with limited resources means I may not have access
 to the same tools, budget, or team size as my competitors, which may hinder my ability to
 scale quickly or offer the same range of services (e.g., advanced analytics or large-scale
 digital campaigns).
- 2. **Brand Recognition**: As a new business, I may struggle with brand recognition compared to established competitors who already have loyal customers and a strong online presence.
- 3. **Dependence on Word of Mouth**: In the early stages, I may rely heavily on word-of-mouth marketing, which can take time to build and may not bring in consistent leads.

4. **Limited Portfolio**: Without a large number of completed projects or testimonials, I may find it difficult to gain trust from potential clients, making it harder to win larger or high-profile projects.

Opportunities

- 1. **Rising Demand for Digital Services**: There's a growing need for web design, SEO, and digital marketing services as businesses increasingly move online, particularly small and medium-sized businesses looking to enhance their digital presence. This demand creates ample opportunities for growth.
- 2. **Local Market Focus**: As a local freelancer, I have the opportunity to build relationships with nearby businesses, establishing a strong network within the community and capitalizing on local partnerships.
- 3. **Emerging Digital Marketing Trends**: Focusing on SEO optimization, PPC advertising, and email marketing—areas that are vital for digital growth—puts my services in demand. By staying current with new technologies and trends, such as voice search optimization and automation, you can stay ahead of competitors.
- 4. **Growing E-commerce Solutions**: Although I don't focus on e-commerce solutions, businesses still require responsive websites and digital marketing strategies. I can position myself as a go-to provider for businesses looking to expand online without diving into complex e-commerce models.

Threats

- 1. **Intense Competition**: There is a high level of competition from experienced freelancers who already offer a wide range of services, including e-commerce, SEO, content creation, and digital marketing. These competitors may have a larger client base and more established reputations.
- Price Pressure: Larger agencies and more experienced freelancers may be able to offer lower rates due to their scale and resources, which could make it challenging to compete on pricing.
- 3. **Economic Uncertainty:** Small businesses may reduce their marketing budgets in uncertain economic times, leading to fewer project opportunities. Competing in such an environment could make customer acquisition more difficult.
- 4. **Client Retention**: Without recurring contracts or ongoing support plans, it may be challenging to retain clients once the initial project is completed. Competitors with strong maintenance and retainer models may have an advantage in maintaining long-term client relationships.

Market Analysis:

Competitors

In researching the larger direct competitors in the digital marketing, branding, communications,

and web and graphic design field for Albuquerque I'm looking at several companies such as Ripe Inc., Viva Design, Xynergy, Simply Design, and Sandia Digital.

In looking at the direct competitors for my start-up (indicated with *) they will be smaller businesses such as Jessica Leigh Web Design, Don Dean Web Design, Authentic Web Solutions, Badass Web Goddess, and Websites ABQ. An indirect competitor includes Thrive Internet Marketing Agency located in Texas but serving larger metropolitan areas in the United States.

Company Name	Website URL	Business Type	Does Well	Pain Point
Ripe Inc.	ripeinc.com	Co-owned, two owners. Disruptive branding firm.	Connects with well-known local businesses (built trust and credibility). Offers branding levels.	Do they offer a la carte services or do you have to do a branding package?
Viva Design	vivadesignco.com	Looks like a small to med business.	Professional design with a multitude of services.	One scrolling landing page has no content to dive deeper into service sections. Do not see a portfolio of clients.
Xynergy	xynergy.com	Medium to large business with locations in ABQ and Santa Fe.	Connect with well-known local clients like Los Pablanos. Large selection of services. Offers support plans.	Modal on website that pops up to ask for Newsletter signup in mid navigation. I would like to see more personalization on their "Our Team" page.
Simply Design	simplydesigninc.com	Large business with several teams that cover creative, technical, operations, etc.	Large service offering with extensive client list. Nice Request a proposal page as it provides multiple options.	Although it's a nice portfolio, I would like to see a call out for the business name work was done for, not just a thumbnail graphic. The graphics do not take you to the website.
Sandia Digital	sandia.digital	Small business with around 4+ employees.	Established portfolio. Intriguing brand name for the region. Nicely chunked information on the website.	I don't like their overall home page design because the background animation is distracting.
*Jessica Leigh	jessicaleighwebdesign.com	Small independent,	Striking home page. Main image	I would like to see a full services page

		free-lance, business	correlates with mission statement and is used across site.	that has a summary of all offered in tandem with the unique landing
			Like the CTA for the lead capture form outside the contact page.	pages.
*Don Dean	dondean.com	Small independent, free-lance, business	I like the main navigation options. Seems to focus mostly on websites, hosting, and content. I like client testimonials (builds trust and credibility).	Does not have an established logo in the header. His own site needs better design and branding, but technically it's built well.
*Authentic Web Solutions	authenticwebsolutions.com	Small independent business, 2 female owners.	Nice about photos and bios, provides personalization and credibility. I like their valueads under "Our Approach" section once again personalizing their services.	Seems to focus mainly in website although they do offer a digital marketing sector.
*Badass Web Goddess	badasswebgoddess.com	Small independent, free-lance, business	Engaging and personable. I get a feeling of who I'd be working with on my project. She has a strong women emphasis on her business which I like. Focuses mostly on web design, social media, content, and email.	The blog page has some great information, but it's too busy. Needs an overhaul.
*Websites ABQ	websitesabq.com	Small independent, free-lance, business	Localized domain name good for SEO. Like the intro video. He's really into posting reviews so this	Not a great web design, but technically proficient.

			builds trust and credibility. He offers package pricing.	
Thrive	thriveagency.com	Larger nationwide business, many employees.	They do an excellent job with SEO and Paid Ads for their own business as although they are based in TX, they are listed as a top agency in NM. I like the "Why Choose Us". Extensive service offerings. Mega menus are easy to read providing "at a glance" summaries. They have a nice acronym for the Growth image under About.	Do they offer package pricing for clients? Too much information in some sections, could feel overwhelmed.

Market Landscape

I have provided two lists to illustrate the range of products and services available in the market. The first list focuses on the offerings of my direct competitors, who are independent freelancers. The second list highlights the products and services provided by small to medium-sized businesses. These comparisons will help outline the breadth of available options and how they cater to different market segments.

Services Provided by Independent Freelancers

These independent freelancers, my direct competitors, offer a wide range of services focused on web design, development, SEO, content creation, and digital marketing. Their offerings include custom websites, e-commerce solutions, advanced SEO strategies, and digital marketing campaigns, as well as branding, logo design, and ongoing maintenance. Some specialize in female-focused marketing and WordPress CMS, while others provide specialized solutions like membership sites, course websites, and SEO audits. This diversity allows clients to customize their services based on their specific business goals.

Here is a table summarizing the services offered by each freelancer:

Freelancer Web Design SEO Graphic Digital Content	: Hosting	Othe
Design Marketing Creation	n Services	r

Jessica Leigh	Custom Web Design,	Monthly	Logo			Hosting	
Joolog Edigil	E-Commerce, Content	Stats,	Design,			Services	
	Management, UX Design,	Website	Print			OCIVIOUS	
	Wireframing &	Analysis,	Design,				
	Prototyping, Responsive	Keyword	Company				
	Design, Front-End	Research,	Branding,				
	Development, Database	Content	Web				
	Integration, Website	Optimization,	Graphics				
	Maintenance, Testing &	Internal	Ciapines				
	Debugging, Website	Linking,					
	Deployment Deployment	Redirects,					
	Boptoymont	Robots.txt,					
		Sitemap,					
		Google					
		Search					
		Console					
		Setup,					
		Google					
		Business					
Badass Web	Female-Focused Web	Search		Social	Content		
Goddess	Design & Marketing	Engine		Media	Creation		
		Optimization		Marketing,			
				PPC			
				Advertising,			
				Content &			
				Email			
				Marketing			
Don Dean	WordPress CMS	Search			Writing		
		Engine			Services,		
		Optimization			Photography		
Websites ABQ	Web Design Process	Search					
		Engine					
		Optimization					
Authentic Web	E-commerce Websites,	SEO		Digital			Web
Solutions	Membership/Subscription	Consulting,		Marketing			Care
Solutions	Services, Course &	Keyword		Strategy,			Plans
	Training Websites	Research,		Content			i tans
	Training Websites	Competitive		Marketing,			
		Analysis,		Website			
		Technical		Updates,			
		SEO, Full		Social			
		SEO Audits,		Media			
		Content		Marketing,			
		Optimization		Lead			
				Generation,			
		l	1	30.101441011,	l	I	

		Email		
		Marketing		

Services Provided by Small to Medium Businesses

Local small to medium-sized companies in Albuquerque offer a variety of services focused on web design, digital marketing, branding, and creative solutions. These businesses cover everything from brand discovery and identity development to website design, SEO, and mobile app development.

Many specialize in creating customized branding assets like logos, product packaging, and print materials, while also offering marketing tools such as brochures, social media management, and promotional materials.

Web and app design are key offerings, with options for responsive websites, custom software, and e-commerce solutions. Digital marketing strategies, including SEO, advertising, and content creation, help businesses boost their online presence and reach their target audience.

These companies also provide essential support in areas like web maintenance, reputation management, and hosting services, ensuring clients receive comprehensive online experiences.

Here is a table summarizing the services provided by these companies:

Company	Branding	Web Design & Development	Digital Marketing & SEO	Creative Services	Other Services
Ripe Inc.	Brand Alignment, Identity, Story, Naming, Logo, Messaging, Retail Design	Website Design, E-Commerce, Digital Media Graphics		Packaging Design, POP Displays, Sales Collateral, Event Branding	Branding Assets, Starter Website, Signage & Wayfinding, Vehicle Wraps
Viva Design	Brand Identity	Website Development	SEO Optimization, Social Media Management	Content Creation, Reporting & Communication	Strategies (Audience Segmentation, Brand Positioning, Lifecycle Marketing)
Xynergy	Branding & Print Graphics	Website Design, Custom Software, Mobile Apps	Digital Marketing & SEO, Social Media Management, Advertising	Videos, Media Writing & Translation	Web Maintenance & Security, Hosting, Support Plans

Simply Design	Graphic &	Custom	SEO, Search	Video &	Reputation Management
	Logo Design	Website Design,	Engine	Animation,	
		Mobile Apps &	Marketing,	Advertising Design	
		Sites	Social & Email		
Sandia Digital	Branding	Web Design, E-		Photography,	Hosting Services, Web
	Services	Commerce, Mobile Apps, SEO		Graphic Design	Security, Server Support
		OLO			

Pricing Landscape

Many competitors do not list pricing directly on their websites, requiring potential clients to request a quote for detailed cost information. Where available, I've included relevant pricing details and provided insights into common pricing structures, such as retainer package rates, project fee or fixed rates, and hourly rates, to offer a clearer understanding of industry standards. This transparency will help clients make informed decisions about the services that best meet their needs and budget.

Pricing Notes:

- **Hourly Rate:** Charged for the time spent on tasks, ideal for smaller or ongoing work with variable scope.
- **Project Fee:** A fixed cost for a defined project, providing clients with clear pricing for specific services like website design or branding.
- **Retainer/Package:** A recurring monthly fee for ongoing services, offering clients consistent support and predictable costs, while ensuring steady income for the business.

Web Design & Development

Service	Hourly Rate	Project Fee	Retainer/Package
Custom Web Design	\$40 - \$75	\$1,500 - \$4,000	\$250 - \$800/month (maintenance)
Responsive Web Design	\$40 - \$75	\$1,500 - \$4,000	\$250 - \$800/month (maintenance)
User Experience (UX) Optimization	\$50 - \$75	\$1,500 - \$3,000	\$250 - \$800/month (UX enhancements)
Website Maintenance & Updates	\$40 - \$60	N/A	\$150 - \$500/month (ongoing updates)
Testing & Debugging	\$40 - \$75	\$500 - \$1,500	N/A
Website Deployment	\$40 - \$75	\$500 - \$1,500	N/A

Branding & Identity

Service	Hourly Rate	Project Fee	Retainer/Package
Brand Identity Development	\$50 - \$75	\$1,000 - \$3,500	N/A
Logo & Graphic Design	\$40 - \$75	\$500 - \$2,500	N/A
Brand Messaging & Positioning	\$50 - \$75	\$800 - \$2,500	N/A
Brand Story & Strategy	\$50 - \$75	\$800 - \$2,500	N/A
Brand Assets (Business Cards, Color Palettes, Fonts)	\$40 - \$75	\$200 - \$1,500	N/A

Search Engine Optimization (SEO)

Service	Hourly Rate	Project Fee	Retainer/Package
On-Page SEO Optimization	\$40 - \$75	\$400 - \$2,000	\$250 - \$800/month
Keyword Research & Strategy	\$50 - \$75	\$400 - \$1,500	N/A
Competitive Analysis	\$40 - \$75	\$600 - \$2,000	N/A
Google Search Console Setup	\$40 - \$50	\$200 - \$800	N/A
Content Optimization	\$40 - \$75	\$600 - \$2,000	\$250 - \$800/month

Digital Marketing

Service	Hourly Rate	Project Fee	Retainer/Package
CPC Advertising Campaigns	\$50 - \$100	\$500 - \$2,500	\$250 - \$2,500/month (depending on ad spend)
Email Design & Campaigns	\$40 - \$75	\$500 - \$2,000	\$250 - \$1,500/month
Content Creation & Strategy	\$50 - \$75	\$800 - \$3,000	\$250 - \$1,500/month
Social Media Management	\$40 - \$75	\$500 - \$2,500	\$250 - \$1,500/month
Reporting & Analytics	\$40 - \$75	\$200 - \$1,500	\$150 - \$750/month (ongoing reporting)

Lead Generation & Engagement	\$50 - \$100	\$800 -	\$250 - \$1,500/month
Strategies		\$3,000	

Content Creation & Strategy

Service	Hourly Rate	Project Fee	Retainer/Package
Copywriting & Content Strategy	\$40 - \$75	\$300 - \$2,500	\$250 - \$1,500/month
Blogging & Media Writing	\$40 - \$60	\$300 - \$1,500	\$150 - \$600/month
Photography & Visual Content	\$50 - \$75	\$500 - \$2,500	N/A
Video Production & Animation	\$50 - \$100	\$1,000 - \$5,000	N/A

Support & Maintenance

Service	Hourly Rate	Project Fee	Retainer/Package
Ongoing Website Maintenance	\$40 - \$60	N/A	\$150 - \$500/month (maintenance)
Web Security & Updates	\$50 - \$75	N/A	\$150 - \$750/month (security updates)
Reputation Management	\$50 - \$100	\$500 - \$2,500	\$250 - \$1,500/month
Web Hosting & Server Support	\$40 - \$60	\$200 - \$1,500/year	\$30 - \$100/month

Industry Trends:

Web Design: User-Centric Design & Mobile Optimization

The current landscape for web design shows a growing emphasis on user-centric designs, mobile optimization, and integrated digital strategies. Freelancers and small agencies are increasingly offering customized web design solutions that go beyond simple websites, focusing on user experience (UX) and responsive design to ensure accessibility across all devices. As mobile usage continues to rise, having websites that perform seamlessly on both desktop and mobile is no longer optional, but a necessity for effective web design.

SEO Trends & Advancements

SEO remains a critical component, with a heightened focus on technical SEO, content optimization, and competitive analysis to improve website rankings. Many competitors are adopting more advanced SEO strategies, such as on-page optimization, keyword research, and leveraging tools like Google Search Console to track performance and improve site visibility.

Additionally, SEO audits and regular updates are becoming essential to keep up with search engine algorithm changes.

Multi-Channel Digital Marketing Strategies

As digital marketing evolves, there is a growing demand for multi-channel strategies. Content creation and social media marketing are being paired with PPC advertising to create integrated campaigns that drive both organic and paid traffic. Email marketing and lead generation campaigns are being utilized to nurture customer relationships and convert leads into long-term clients. Companies are also offering reputation management services to help businesses maintain a positive online presence, which is vital for attracting and retaining customers.

Branding & Identity Services

Branding and design are also evolving, with companies increasingly offering comprehensive brand identity services, such as logo design, company branding, and branding asset creation, to help businesses create cohesive visual identities across all platforms. This trend aligns with the growing importance of having a consistent brand image in an ever-competitive digital market.

Web Maintenance & Ongoing Support

Finally, the integration of web maintenance and ongoing support is becoming more common, with companies offering recurring plans to ensure that clients' websites remain updated and secure over time. These services allow businesses to focus on growth while ensuring their websites remain functional and up to date with the latest digital marketing trends.

Marketing Plan for the First 6 Months

Initial Focus: Establishing Online Presence & Brand Awareness

In the first 6 months of launching my freelance business, the primary focus will be on establishing a strong online presence and building brand awareness. A key part of this will involve designing and launching the company website, which will serve as the foundation of all marketing efforts. I'll begin by creating a brandbook and pre-production content outline to ensure consistency in branding and messaging. These documents will guide the design process and ensure that the website aligns with my vision, business values, and target audience's needs. Within the first 2 months, I'll aim to complete the brandbook and content outline, which will then serve as the framework for the website design.

Website Design & SEO Focus

Once the website is designed, I'll work towards making it live by the end of month 5. A core part of the website's functionality will be based on search engine optimization (SEO) to ensure it ranks well on search engines and drives organic traffic. Alongside this, I'll set up Google Analytics to track and analyze website performance, monitor user behavior, and adjust strategies based on the data collected. I will also gather feedback from at least five users through testing and empathy mapping to identify any usability issues and areas for improvement. This feedback will inform ongoing adjustments to the site.

Digital Marketing Strategy Implementation

To generate visibility and drive traffic to the site, I'll begin implementing digital marketing strategies, which will include pay-per-click (PPC) advertising campaigns, and eventually social media promotions, and leveraging word-of-mouth marketing. This multi-channel approach will help target different audiences and drive engagement, with the goal of building initial brand awareness. I'll also explore offline marketing tactics, such as distributing print materials and leveraging local networks for referrals.

Client Acquisition & Service Expansion

By the end of month 6, I aim to secure at least 5 paying clients through these marketing efforts. I'll focus on building relationships through networking, outreach, and digital advertising, ensuring that my services reach small businesses in need of web design, SEO, and digital marketing. Additionally, I plan to offer recurring services for website maintenance and digital marketing, with the goal of onboarding at least two clients for a monthly service plan to ensure steady income moving forward.

Sustainable Growth Strategy

This marketing strategy is designed to lay a solid foundation for the business, combining web development, digital marketing, and customer engagement to achieve sustainable growth within the first 6 months.

Bio:

Krista Rundiks is the founder and creative lead behind **Color Wind Designs**, a freelance digital marketing, branding, and web design business based in Albuquerque, NM. With over 15 years of experience in design and technology, Krista specializes in delivering unique, high-quality solutions for a diverse range of industries, including art, music, architecture, interior design, and electronics.

Krista's journey into the world of design and digital strategy began with a deep passion for creativity and technology. She has built a broad portfolio of custom web designs, branding, and marketing strategies for businesses across various sectors. From helping artists and musicians create visually compelling websites to partnering with architecture firms and tech companies to develop functional, modern digital presences, Krista brings a tailored approach to every project, ensuring each client's unique vision is brought to life.

Throughout her career, Krista has designed and launched over 200 custom websites and has developed strategic digital marketing campaigns for a wide array of clients. Her expertise extends to creating responsive web designs, improving user experience (UX), and implementing search engine optimization (SEO) strategies to boost online visibility. Krista's ability to blend creativity with technology allows her to deliver digital solutions that are both visually striking and functionally sound.

As a lifelong learner, Krista continuously expands her skill set to stay ahead of industry trends. With certifications in digital marketing, business analytics, and technical communication, she brings a broad understanding of digital strategy and technology to her work. Krista's ability to integrate art, design, and technology allows her to serve a wide variety of clients across industries, helping them build strong, memorable brands and successful digital marketing campaigns.

At **Color Wind Designs**, Krista is committed to offering affordable, high-quality services that cater to the diverse needs of businesses in New Mexico, Colorado, and beyond. Whether it's a local artist, an interior design firm, or a high-tech company, Krista works closely with each client to ensure their vision is realized and their digital presence effectively communicates their brand story.

Financial Start-Up Costs:

Starting a freelance digital marketing, branding, web design, and graphic design business involves several key costs, both one-time and recurring. Below is a breakdown of the essential startup expenses, including website hosting, software subscriptions, and business registration, along with their estimated monthly and yearly costs. These are foundational costs to consider as I establish your business and set it up for success.

Item	Estimated Monthly Fee	Estimated Yearly Fee	Description
GoDaddy Website Hosting	\$5 - \$20	\$60 - \$240	Web hosting for your business website. Prices depend on the hosting plan you choose.
Domain Name	\$1 - \$15	\$12 - \$180	Annual cost to purchase and maintain your custom domain name.
Professional Email	\$6 - \$12	\$72 - \$144	Email service via G Suite or Microsoft 365 for a professional email address linked to your domain.
Internet	\$60 - \$100	\$720 - \$1,200	Monthly internet cost, depending on your internet provider and speed (fiber, DSL, etc.).
Adobe Creative Cloud Software	\$52.99	\$635.88	Monthly subscription for Adobe Creative Cloud apps (Photoshop, Illustrator, InDesign, etc.).
Stock Photo Site (Envato Elements)	\$15 - \$33	\$180 - \$396	Subscription for stock photos, illustrations, and other design assets.
Business Cards	\$10 - \$50 (initial cost)	\$10 - \$50 (one-time)	Cost for printing professional business cards (depends on design and quantity).
New Laptop	\$800 - \$2,500 (one-time)	N/A	Cost of a laptop suitable for design and marketing work (depends on model and specifications).
PPC Advertising (AdWords / Facebook)	\$50 - \$500	\$600 - \$6,000	Monthly budget for paid advertising to generate leads and traffic to your site.
Business Name Registration	\$10 - \$50	\$10 - \$50 (one-time)	Cost to register your business name with the state of New Mexico or local government (if applicable).

Business License	\$35 - \$150	\$35 - \$150 (annual)	Cost for a business license to operate legally within Albuquerque, NM.
Total	\$1,044 - \$3,493	\$1,557 - \$8,520	Total estimated startup costs for the first month and year, including both one-time and ongoing costs.

Free-Lance Contract Considerations:

• Scope of Work (SOW)

- o Clearly define services and deliverables (e.g., web design, SEO, branding).
- o Prevent scope creep by detailing what is and isn't included.

Payment Terms

- o Define payment structure: hourly, by project, or retainer.
- o Set a payment schedule (e.g., deposit, milestone payments, final payment).
- o Include any late payment fees or interest charges.

• Timeline & Deadlines

- Establish deadlines for each project phase (e.g., drafts, reviews, final delivery).
- Set penalties for missed deadlines on either side.

• Revisions & Edits

- Specify the number of included revisions.
- Clarify what constitutes a revision versus a new request that may incur additional charges.

• Ownership & Copyright

- Define who owns the final product (client upon full payment, or retain rights for portfolio use).
- Clarify usage rights and intellectual property ownership.

• Confidentiality & Non-Disclosure

o Include a clause to protect sensitive client data and proprietary information.

Termination Clause

- Outline conditions for contract termination (e.g., breach, non-payment, missed deadlines).
- Define how completed work is handled upon termination.

Indemnification

 Include a clause to protect both parties from liability related to copyright infringement or misuse of content.

Dispute Resolution

o Specify how disputes will be resolved (e.g., mediation, arbitration, legal action).

• Project Ownership Transfer

 Define when ownership of the project transfers to the client (usually upon full payment).

Force Majeure

 Include a clause protecting both parties in case of unexpected events (e.g., natural disasters, illness).

• Additional Expenses & Client Responsibilities

- o Clarify responsibility for additional costs (e.g., stock photos, third-party services).
- o Outline the client's role in providing content, images, etc.

• Client Communication & Feedback

- Set expectations around communication frequency (e.g., weekly check-ins) and method (e.g., email, project management tools).
- o Define turnaround time for feedback to ensure timely progress.