Training Content & Documentation Software Solutions

10-21-24

Software Documentation Tools in 2024

Software	Description
Atlassian Loom	Video recording tool that allows users to create quick instructional videos with screen sharing.
Bit.ai	Document collaboration platform that combines real-time editing with integrated media support.
ClickHelp	Online documentation tool for creating and managing help documentation, manuals, and knowledge bases.
ClickUp	Project management software that includes features for creating tasks, documentation, and collaboration.
Document 360	Knowledge base software designed to create and manage documentation with version control and analytics.
guidde	Tool for creating interactive guides and walkthroughs that enhance user onboarding and training.
Nuclino	Collaboration tool that combines wikis, notes, and task management in one place for team knowledge sharing.
Scribe	Captures processes and generates step-by-step guides automatically, simplifying documentation.
Tango	Offers automated documentation with screenshots and annotations, creating training guides effortlessly.
Tettra	Knowledge management tool that helps teams create, organize, and share documentation internally.
Tallyfy	Workflow management software focused on process documentation, automation, and team collaboration.
Trainual	Centralized platform for creating, managing, and sharing training content and company knowledge.
UserGuiding	Tool that provides interactive product tours and onboarding flows to enhance user experiences.
WalkMe	Digital adoption platform that offers in-app guidance and tutorials for software applications.
Whatfix	Provides interactive walkthroughs and contextual help within applications to assist users in real time.

Training Documentation Software

Training documentation software
From sources across the web

Scribe ⌄	UserGuiding ⌄	Looms ⌄
Trainual, Inc. ⌄	Zight ⌄	FlowShare ⌄
iSpring Suite ⌄	Document360 ⌄	Iorad ⌄
Process Street ⌄	ProProfs ⌄	Snagit ⌄
TalentLMS ⌄	Confluence ⌄	Shepherd.js ⌄
UiPath ⌄	ClickHelp ⌄	Folge ⌄
Tango ⌄	Dubble ⌄	Guidde ⌄

Show less ⌃

Feedback

AI tools for software documentation

AI tools for software documentation
From sources across the web

copy.ai — CopyAI, Inc.	FileGPT	Rytr — Rytr LLC
Scribe	aiPDF	ClickHelp
Docparser	GitHub	super.AI — super.AI

Feedback

Atlassian Loom -
https://www.loom.com/

- **Description**: A video messaging tool that allows you to record your screen and create video tutorials quickly. Great for demonstrating processes visually.
- **Ease of Use**: Simple interface for recording and sharing videos.

Characteristic	Description
Video Recording	Allows users to easily record their screens and webcam to create instructional videos.
Instant Sharing	Provides quick sharing options, enabling users to send videos via links or directly to tools like Slack or email.
Simple Interface	Features an intuitive and user-friendly interface for easy navigation and use.
Commenting and Feedback	Allows viewers to leave comments and feedback directly on the video, facilitating communication.
Integration	Integrates with various Atlassian products (like Jira and Confluence) and other collaboration tools.
Customizable Settings	Offers options for customizing video quality, recording preferences, and other settings.
Analytics and Insights	Provides analytics on video views and engagement, helping users understand content effectiveness.
Cloud Storage	Stores videos in the cloud for easy access and sharing without local storage constraints.
Team Collaboration	Supports collaborative features, making it easy for teams to create and review training content together.
Cross-Platform Support	Works on various operating systems and devices, ensuring accessibility for all users.

Bit.ai - https://bit.ai/

- Bit.ai is the ultimate AI-powered platform for creating professional documents and wikis tailored for various business needs.

- Empower your team with seamless document creation, enhanced collaboration, efficient knowledge management and a multitude of sharing options to meet all your business needs.

Click Help - https://clickhelp.com/

- AI-powered all-in-one documentation tool
- Author, host and deliver your technical documentation in a single portal!
- Case Deflection
- Online Tutorials
- Context-Sensitive Help
- Policies and Procedures
- API Documentation
- Knowledge Base
- Developer Documentation
- Training Documentation
- Software User Guides and Manuals
- Pricing: https://clickhelp.com/online-documentation-tool-pricing/

ClickUp - https://clickup.com/

ClickUp is a versatile project management and productivity tool designed to help teams plan, organize, and collaborate on tasks and projects efficiently.

Pricing:
https://clickup.com/pricing

Document 360 - https://document360.com

- Knowledge Base

- Software Documentation

- SOP

- User Manual

- API Documentation

- Enterprise Pricing:
https://document360.com/pricing/

guidde - https://www.guidde.com/

EXPLAIN THE MOST COMPLEX FLOWS IN
SECONDS WITH AI GENERATED VIDEO
DOCUMENTATION

GUIDDE IS THE GENERATIVE AI PLATFORM FOR
BUSINESS THAT HELPS YOUR TEAM CREATE
VIDEO DOCUMENTATION 11X FASTER.

PRICING:
HTTPS://WWW.GUIDDE.COM/PRICING

Nuclino - https://www.nuclino.com/

- A lightweight documentation tool that allows real-time collaboration on documents and knowledge bases.

- Pricing: https://www.nuclino.com/pricing

Scribe – www.scribehow.com

Automatically creates documentation by capturing user actions and turning them into step-by-step guides.

Feature	Description
Automated Documentation	Captures processes and workflows automatically, generating step-by-step guides.
Visual Workflows	Provides visual representations of processes for easier understanding of complex workflows.
Screenshots and Annotations	Takes screenshots and allows for annotations, enhancing training materials with visual aids.
Templates and Formatting	Offers templates to standardize the appearance of training documents for consistency.
Real-Time Updates	Quickly updates documentation when processes change, keeping materials relevant.
Export Options	Allows export in various formats (PDF, Word), facilitating sharing and integration.
Collaboration Features	Enables team collaboration on creating and editing documents, incorporating diverse input.
Integration with Other Tools	Connects with other applications for seamless incorporation of data into training materials.

Tango - https://www.tango.us/

Tango is a software tool designed to streamline the creation of training materials and documentation by capturing workflows and processes directly from your screen.

Feature	Description
Automated Documentation	Captures workflows in real-time, generating step-by-step guides with minimal manual effort.
Visual Guides	Provides visual elements like screenshots and annotations for enhanced understanding.
Interactive Walkthroughs	Enables the creation of interactive guides for users to follow while navigating applications.
Template Library	Offers pre-built templates to standardize documentation and save time.
Collaboration Tools	Facilitates team collaboration on documents, allowing input and feedback from multiple users.
Export Options	Supports exporting documentation in various formats (e.g., PDF, Word) for easy sharing.
Integration Capabilities	Integrates with popular tools (e.g., Slack, Google Drive) for seamless workflow management.
User Analytics	Provides insights into user interactions with documentation, identifying areas for improvement.
Customizable Branding	Allows customization of documentation with branding elements for a professional appearance.
Cloud-Based Access	Enables easy access and editing from anywhere, promoting remote collaboration.

Tettra - https://tettra.com/
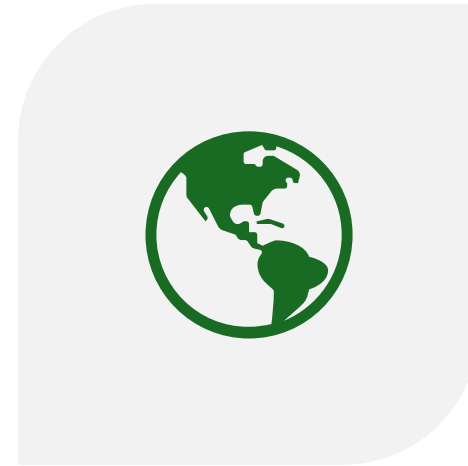
- A wiki and knowledge management tool designed for internal company use, with strong Slack integration.
- Pricing: https://tettra.com/pricing/

Tallyfy - https://tallyfy.com/

PERFECT FOR PROCEDURES, FORMS, APPROVAL WORKFLOWS, PLAYBOOKS, CONTRACTS AND DOCUMENTS

HTTPS://TALLYFY.COM/PRICING/

Trainual - https://trainual.com

Trainual is a training and knowledge management platform designed to help businesses create, manage, and share their internal training materials and standard operating procedures (SOPs).

Feature	Description
Centralized Knowledge Base	Provides a single platform to store all company knowledge and training materials.
Step-by-Step Training	Allows users to create detailed training modules with step-by-step instructions for tasks.
Templates	Offers customizable templates to streamline the creation of training documents and SOPs.
Quizzes and Assessments	Includes quizzes to test knowledge retention and understanding of training content.
User Progress Tracking	Enables tracking of employee progress through training materials, helping to ensure completion.
Video and Multimedia Support	Supports the integration of videos, images, and other media to enhance learning materials.
Collaboration Tools	Facilitates team collaboration for content creation and feedback.
Integration Capabilities	Integrates with various tools and platforms (e.g., Slack, Google Workspace) for seamless workflows.
Customizable Branding	Allows organizations to customize the look and feel of their training materials with branding.
Mobile Access	Provides mobile-friendly access, enabling users to learn on the go.

UserGuiding: https://userguiding.com/

- UserGuiding is a user onboarding and guidance platform designed to help businesses create interactive tutorials and onboarding experiences within their software applications.

- Corporate Pricing Plan: https://userguiding.com/pricing

WalkMe - https://www.walkme.com/

- Description: A digital adoption platform that provides in-app guidance and tutorials to help users navigate software applications.
- Ease of Use: Drag-and-drop interface for creating onboarding flows and interactive guides.
- https://www.walkme.com/pricing/

Whatfix - https://whatfix.com/

Here are some key characteristics of Whatfix tailored for Microsoft users:

Characteristic	Description
In-App Guidance	Provides contextual help and guidance directly within Microsoft applications, enhancing user experience.
Interactive Walkthroughs	Enables the creation of step-by-step walkthroughs for processes in Microsoft tools like Teams, SharePoint, and Excel.
Tooltips and Pop-ups	Allows for the addition of tooltips and pop-up messages that highlight features and functionalities.
Knowledge Base Integration	Integrates with existing knowledge bases to provide easy access to help articles and resources within Microsoft apps.
User Analytics	Offers analytics to track user interactions and engagement with the guidance, helping to measure effectiveness.
Customizable Content	Allows for the customization of guidance content to match organizational branding and user needs.
Multi-Language Support	Supports multiple languages, catering to diverse user bases in global organizations.
Seamless Integration	Easily integrates with Microsoft products, ensuring a smooth implementation and user experience.
Mobile Compatibility	Ensures that guidance and support are accessible on mobile devices, enhancing flexibility for users.
Feedback Mechanism	Provides tools for users to give feedback on the guidance, allowing for continuous improvement of content.